COUNCIL ON ETHICS

THE GOVERNMENT PENSION FUND GLOBAL

To the Ministry of Finance 20 March 2013 UNOFFICIAL ENGLISH TRANSLATION

Recommendation on the observation of Royal Dutch Shell plc.

Contents

1	Summary		1
2	Introduction		
	2.1	What the Council has assessed	4
	2.2	Sources	5
3	Bac	6	
	3.1	Shell	6
	3.2	The Niger Delta	6
		3.2.1 Natural conditions	6
		3.2.2 Socioeconomic conditions and conflicts	7
		3.2.3 Oil production	8
	3.3	The SPDC joint venture	9
4	The	13	
	4.1	The extent of the oil spills	13
		4.1.1 Number of oil spills	14
		4.1.2 Volume of oil spills	14
	4.2	Causes of oil spills	19
		4.2.1 Sabotage	19
		4.2.2 Operational failure	20
	4.3	Consequences of oil spills	20
	4.4	Ogoniland	22
	4.5	National legislation	23
5	Info	ormation provided by the company	24
6	The Council on Ethics' assessment		
	6.1	The extent and duration of the oil spills	25
	6.2	Responsibility and control	26
	6.3	Future risk	28
	6.4	Overall assessment	29
7	Recommendation		

1 Summary

The Council on Ethics recommends that the Anglo-Dutch energy and petrochemical company Royal Dutch Shell plc. (Shell) be placed under observation for a period of up to four years due to severe environmental damage caused by oil production in the Niger Delta in Nigeria. As of 31 December 2012, the Government Pension Fund Global (GPFG) owned shares in Shell with a market value of NOK 28,829 million, equivalent to 2.34 per cent of the shares in the company.

Shell has produced oil in Nigeria since 1958, when commercial production began in the country. Its wholly-owned subsidiary Shell Petroleum Development Company of Nigeria Ltd. (SPDC) is the operator for the largest oil-production operation in Nigeria (the SPDC joint venture). The SPDC joint venture (SPDC JV) consists of the state-owned oil company Nigerian National Petroleum Corporation (NNPC) as the majority shareholder (55 per cent) and SPDC, Total Exploration & Production Nigeria Ltd. (a subsidiary of Total SA) and Nigerian Agip Oil Company Ltd. (a subsidiary of Eni Sp.A), with a 30, 10 and 5 per cent interest in the joint venture respectively.

Oil production in the Niger Delta has among other things been criticised for oil-spill pollution and air pollution from the flaring of associated gas, as well as for breaches of human rights. The Council on Ethics has assessed oil spills from onshore oil production and their consequences. The Council's assessments have included the SPDC JV and others. The Council has assessed the extent of oil spills and environmental damage; whether oil spills and environmental damage have major consequences for human life and health; whether oil spills and damage are a result of breaches of national legislation or various standards; the company's responsibility; whether the company has implemented adequate measures to prevent and if relevant rectify damage; and whether the company's practice is likely to continue.

The Council on Ethics' assessments have shown that SPDC JV's oil production has for a long time led to frequent and, in total, extensive oil spills. The frequency and volume of the reported oil spills are minimum figures but are far higher than those which are normal in an international perspective and those which Shell experiences in other operations. This applies to oil spills resulting from both operational failure and sabotage. Sabotage includes both destructive action and the theft of crude oil, often referred to as 'bunkering'. Oil theft has developed into a billion-dollar industry in the Niger Delta and results in frequent, but to a large extent unquantified, oil spills. The scope of, and technology for, oil thefts vary from the most primitive and polluting small-scale methods to professional and well-equipped operations that tap large volumes of oil from pipelines or wellheads and transport the crude oil to tankers for 'export'. These at times well-organised crimes take place relatively openly.

Oil spills resulting from operational failures are due, for example, to corrosion, equipment failure or human error by the operator. It is a known fact that parts of the infrastructure in the Niger Delta are old or weak and that the replacement of infrastructure is taking longer than is desirable due to the lack of financing in the joint venture, primarily because the State has not given NNPC sufficient resources.

From 2002-2011, SPDC reported around 1,700 oil spills of more than 100kg. On average, the company reported one oil spill around every second day. The number of oil spills caused by sabotage was relatively stable during the period. The number of oil spills caused by operational failure fell slightly, but the figure for 2011 was the second-highest during the period. Around 70 per cent of the oil spills during the period were caused by sabotage. The

preliminary oil-spill figures for 2012 show that the total number of oil spills has risen slightly compared to 2011. The number of oil spills cause by operational failure has fallen, while the number of oil spills caused by sabotage has increased.

The reported oil-spill volume varies substantially from year to year and is dominated by a few large oil spills, while most oil spills are small in volume. The annual oil-spill volume was around four times larger in the period spanning 2007-2011 (55,480 barrels/year on average) as in the period spanning 2002-2006 (13,724 barrels/year). The volume of oil spills caused by both sabotage and operational failure rose sharply from the first to the second period. The volume caused by sabotage rose most measured by the number of barrels. The reported oil spills per produced unit of oil equivalent (boe) also rose sharply from 2002-2006 to 2007-2011. Sabotage caused around 74 per cent of the oil-spill volume in the period spanning from 2002 to 2011. After an oil spill, efforts to collect the oil and restore the damaged area commence. For the 2010-2011 period, Shell reported that around 70 per cent of the spill volume had been collected. Preliminary figures for oil spills in 2012 show that the total oil-spill volume has risen significantly compared to 2011. The volume of oil spills caused by operational failure has fallen while the volume of oil spills caused by sabotage has increased.

The situation in Ogoniland, a small part of the Niger Delta, is special in that the scope and consequences of oil spills are in many areas huge. Oil spills are mainly caused by thefts from pipelines operated by Shell. Crude oil is transported away from the oil pipeline and "refined" locally. This refining leads to major oil spills and these are not reported in the company's figures. It will take several decades to clean up and rehabilitate many areas, if this is at all practically possible. Only a small part of the extensive oil spills in Ogoniland are quantified so these comprise a very small part of the numbers of oil spills referred to above.

Oil spills in the Niger Delta affect in part ecologically sensitive and valuable areas and in part densely populated areas. While minor oil spills may have limited or short-term consequences, major oil spills that are not properly cleaned up and rehabilitated often cause extensive and long-term damage to land areas, rain forests, wetlands, fresh water, mangroves and coastal zones. This also causes serious harm to the local people's livelihoods.

SPDC's control over – and responsibility for – the operations is regulated by the Joint Venture Agreement (JVA) and the way in which it is practised. In the joint venture, decisions on standards, guidelines, investment and operations budgets, plans and so forth are reached by consensus. Each participant has in principle a right of veto. All the participants are responsible for the decisions and their implementation. The right of veto has been practised by NNPC but does not seem to have been used by the other companies, either individually or jointly. The oil industry is Nigeria's most important source of income, and investments in joint ventures compete with other expenses in the national budget. In practice, this has for a number of years reduced the investments in oil infrastructure. This contributes to the operator being left with the responsibility for the day-to-day operations without the means to ensure the proper operation of the infrastructure.

The Council on Ethics and Shell have had an extensive dialogue from 2010 to 2013. The company has allowed access to a lot of information and made its views known. Shell states that it bases its operations in Nigeria on the same standards as in other countries but underlines the unusually complex situation in which SPDC operates. Shell believes its oilspill figures are based on a good methodology and provide a correct picture. The company acknowledges the extensive oil spills and their negative effects on the ecosystem and poverty-stricken local population. Shell stresses that this is a highly undesirable situation for all parties concerned. The company believes that oil spills and pollution are primarily caused by unauthorised third parties through oil thefts and sabotage and that this lies outside its control.

Shell emphasises that there are sufficient resources available for the clean-up and rehabilitation of oil spills and that this work has been carried out in so far as possible under the circumstances. The backlog of older oil-spill rehabilitation work is in the process of being cleared.

Shell acknowledges that the current JVA and the way in which it is executed greatly restrict the freedom to act; persistent underfunding makes major investments difficult. Despite the enormous challenges involved in producing oil in the Niger Delta, Shell sees opportunities for positive change while recognising that changes in the extremely complex operating conditions will take time.

The Council on Ethics has considered recommending exclusion or observation. The Council finds that the frequency and volume of oil spills, both those caused by operational failure and those caused by sabotage, are extremely high for the SPDC JV, despite the fact that the reported figures are minimum figures in relation to the actual oil spills that can be linked to SPDC's oil production and infrastructure (operational failure or sabotage). Many ecologically sensitive and very valuable areas have been damaged by large, repeated or inadequately cleaned up and rehabilitated oil spills. The Niger Delta is one of the most oil-influenced large ecosystems in the world, and the damage is large and long-lasting in many areas. The local people's livelihoods are also very negatively affected by oil spills. The local people are often poor and have few alternatives other than to utilise the local environment's natural resources, (fresh water, fish and agricultural land or finding food, drinking water and work) that have been damaged or destroyed by oil spills. The Council on Ethics believes that this makes the consequences of oil spills very severe in many areas.

There is a clear link between SPDC's operations and the serious damage to the environment. The company has a responsibility for the SPDC JV's unanimous decisions and the implementation and follow-up of these as the operator. The operator also has a special responsibility to propose and implement measures to prevent or reduce damage. The Council on Ethics thus believes that the company has a responsibility for the serious damage to the environment and the local people's livelihoods.

In a situation where the authorities do not sufficiently enforce the national laws, the company must be expected to implement extraordinary measures to ensure that its activities do not breach legislation, norms or standards. Shell tries to base its operations in the Delta on international standards and invests considerable resources in this. As an operator, the company has nevertheless not managed to secure and monitor the infrastructure to a sufficient extent, or to prevent damage to the environment and the local people's livelihoods. The Council on Ethics finds that national legislation, international standards and Shell's own standards have regularly been breached.

As regards the future risk of damage to the environment and to the local people's livelihoods, the Council on Ethics finds that it is unlikely that major changes will take place in the short or medium term unless one or more of the following factors change significantly: A) Shell's willingness and ability to use the tools it has in the joint venture (such as voting on budgets, on plans and on operations which have proven to lead to extensive oil spills, and more frequently shutting down production/infrastructure when the situation in the field indicates that this is necessary). B) The method of management within the joint venture and the financing of important investments in the joint venture operations. C) The ability and willingness of the Nigerian authorities and Shell to monitor and reduce oil thefts and sabotage.

Despite the serious circumstances, the Council on Ethics does not recommend excluding the company because it believes there is an exceptional uncertainty about future developments. Shell expresses a willingness to change and, as an operator, has good qualifications for creating change. The long process of revising the legislation (Petroleum Industry Bill) is also expected to be completed soon and this may change the form of management and other conditions within the joint venture. In addition, the new government in Nigeria is indicating that it will take measures to change the unusually problematic situation in the Niger Delta and weaknesses in the authorities' regulation of the petroleum sector. This has the potential to change factors referred to above. The Council on Ethics thus recommends that the company be put under observation for a period of up to four years. The Council will monitor the situation in the Niger Delta and regularly assess developments in key conditions, with the emphasis on the company's actions and the utilisation of its freedom to act in a complex situation. During the observation, the Council will place particular emphasis on whether the extent of the oil spill from SPDC's operations and the unacceptable harmful effects have been significantly reduced. The way in which the joint venture is managed, and especially Shell's role as the joint venture operator, is another main issue, together with the authorities' handling of the oil-spill issue and especially Shell's actions in relation to this. The Council will also monitor the major clean-up of oil spills in Ogoniland and Shell's role in this.

2 Introduction

In March 2010, the Council on Ethics decided to assess the GPFG's investment in Anglo-Dutch energy and petrochemical company Royal Dutch Shell plc. (Shell)¹ against the guidelines for the observation and exclusion of companies from the GPFG's investment universe (the Ethical Guidelines).² The Council on Ethics has monitored the situation related to pollution from oil production in the Niger Delta for several years and started a more thorough assessment of onshore oil production in 2010. This assessment included Shell and its wholly owned subsidiary Shell Petroleum Development Company of Nigeria Ltd. (SPDC), which is the operator of the largest oil-production operation in Nigeria (the SPDC JV).

2.1 What the Council has assessed

The Council on Ethics has considered whether there is an unacceptable risk that Shell is responsible for or contributes to serious damage to the environment according to § 2, third subsection, letter c of the Ethical Guidelines. There has been extensive local, national and international criticism of several circumstances of the company's operations in the Niger Delta. This has also led to investors withdrawing from the company. This criticism relates to such things as frequent oil spills with major consequences for the environment and local community; the destruction of habitats caused by the building of physical infrastructure or greater access to areas that are quite untouched or vulnerable due to the creation of, for example, roads, pipelines and channels; various types of pollution from exploration and production activities; the flaring of associated gas which leads to local and global pollution; and complicity in various breaches of human rights. To start off with, the Council assessed

-

¹ The company's ISINs are GB00B03MLX29, GB00B03MM408 and US7802592060, and the company's ticker is RDSALN.

² http://www.regjeringen.no/en/sub/styrer-rad-utvalg/ethics_council/ethical-guidelines.html?id=425277.

³ For example, the Swedish seventh AP fund (AP7) has withdrawn from Royal Dutch Shell plc. due to the environmental damage and breaches of human rights in the Niger Delta (AP7 (2011). Årsredovisning 2010, AP7, Stockholm. p. 40. Available at: http://www.ap7.se/PageFiles/92/AP7 %c3%85R_2010.pdf).

the diverse environmental damage in the Niger Delta based on the Ethical Guidelines. The Council then decided to concentrate its detailed investigations on local environmental damage from oil spills due to onshore oil production.⁴ The Council on Ethics considered that the frequency and extent of oil spills were the most serious risk with regard to the Ethical Guidelines. In some areas, other consequences of oil production (such as the building of infrastructure, greater access to untouched areas and cumulative consequences) may nonetheless be more serious than limited oil spills.

The Council on Ethics assesses what is serious environmental damage in each individual company report and based on an overall assessment of specific operations and activities. Among other things, the Council places emphasis on whether:

- the damage is significant,
- the damage results in irreversible or long-term consequences,
- the damage results in significant negative consequences for people's life and health
- the damage is a result of national laws or international norms being breached
- the company has failed to act in order to prevent the damage
- the company has implemented sufficient measures to rectify the extent of the damage,
- it is likely that the company's practice will continue.

2.2 Sources

The Council has obtained information and documentation ⁵ from the company, researchers, authorities, voluntary organisations and the media that is mainly in the public domain. The company has given the Council access to a lot of documentation. The quality of the available information varies greatly but has been considered sufficient or good for key parts of the recommendation. However, there is significant uncertainty linked to the extent of the oil spills, especially the volume. The assessments are primarily based on the material which the company has made available and other publicly available information from various reports and sources. Discussions with company employees and others have been useful in interpreting the material. The assessments in the recommendation concentrate on the frequency and volume of oil spills caused by sabotage⁶ and operational failure,⁷ factors which lead to oil spills, the cleaning up of oil spills and the management structures for the oil production operation (SPDC JV), including the responsibilities and controls within the joint venture operation.

The Council on Ethics has obtained and assessed information and documentation through a step-by-step assessment process. Following introductory investigations, the Council on Ethics has had extensive contact with the company in 2010, 2011, 2012 and 2013. During the Council on Ethics' contact with Shell, the company was very open and replied in writing to several rounds of extensive questions from the Council.

Representatives of the Council on Ethics visited a number of locations in the Niger Delta in February 2011. They have had meetings with Shell in Oslo, London, Lagos, Port Harcourt

⁵ Key documentation is referred to in footnotes. Websites that are referred to were available on 20 March 2013.

⁴ Some of the onshore operations also have some activity in offshore coastal areas.

⁶ Sabotage: sabotage comprises various acts by unauthorised third parties, such as the illegal tapping of oil from pipelines and other infrastructure on a large or small scale using various methods and technologies (the theft of crude oil, often called 'bunkering') and direct vandalism (such as blowing up pipelines).

Operational failure: oil spills due to operational failure are caused by failures in equipment (such as corrosion, faults in valves or gaskets) or human error by the operator.

and in the field in the Niger Delta. The Council has also had meetings and other contact with various interest groups and experts.

3 Background

3.1 Shell

Shell is a group of energy and petrochemical companies with more than 90,000 employees in more than 80 countries. It is one of the world's biggest international oil companies and the largest international oil company in Nigeria measured by production volume. The company is listed on the London, Amsterdam and New York Stock Exchanges. As of 31 December 2012, the GPFG owned shares in Shell with a market value of NOK 28,829 million, equal to 2.34 per cent of the shares in the company. In addition, the GPFG owned an interest-bearing instrument in Shell worth NOK 989 million.

Shell has been involved in oil production in Nigeria since 1958 when the first commercial production of crude oil started in the country. Shell Petroleum Development Company of Nigeria Ltd. is the operator for the largest oil-production operation in Nigeria.

3.2 The Niger Delta

3.2.1 Natural conditions

The Niger Delta covers a large area in the south of Nigeria (refer to figure 1). The exact size of the delta depends on the political, ecological or hydrological definition used. The authorities' Niger Delta Development Commission (NNDC) has defined the Niger Delta as an area of around 112,000 km² with a population of over 30 million.

The Niger Delta is exceptionally rich in natural resources and contains many important and sensitive ecosystems and unique biodiversity values in various types of forests (such as mangroves, swamp forests and rain forests), wetlands, fresh water and a productive coastal zone. The delta also has important spawning and nursery areas for fish populations in both Nigeria and along other parts of the coast of West Africa. Productive agricultural areas and rich fishing areas have led to the delta having one of the densest populations in Africa in many places. The areas with the densest populations have lost a lot of their natural value. The delta is supplied with water and food from the large Niger Basin, the ninth-largest area of precipitation in the world and the third-largest in Africa.





Figure 1: Location of Nigeria and the Niger Delta.

The Niger Delta is considered to be one of the ten most important wetland and coastal marine ecosystems in the world⁸ and has among other things a mangrove forest that is the third-largest in the world and the largest in Africa.

The Niger Delta also contains exceptionally large petroleum resources. The delta has been and will probably continue to be a globally very important area for oil and gas production.

3.2.2 Socioeconomic conditions and conflicts

Nigeria and the Niger Delta have a turbulent history that has at times been full of conflict. Since the end of the 1990s, the country has taken important steps towards democracy. Nigeria is now a developing democracy but has major challenges relating to both its form of governance and economic development (such as corruption, the abuse of power and differences in the material standards of living of various groups). The petroleum sector faces particularly large challenges related to corruption and other problems concerning its form of governance, something that is also acknowledged by Nigeria's top politicians.

In 1980, 28 per cent of Nigeria's population were categorised as poor. More than 20 years later, 71 per cent were considered to be poor. According to many development indicators, the Niger Delta is below average in Nigeria. Much of the population lacks access to fundamental services such as clean water, electricity and medical assistance. More than 70 per cent of the population of the Niger Delta lives in more or less a subsistence economy in which the local nature comprises the basis for their existence in the form of agricultural areas, fishing resources, fresh water, forests, etc.

Nigeria is extremely dependent on the capital-intensive petroleum sector. Petroleum accounts for around 95 per cent of the country's export revenues. ¹² In 2010, Nigeria was ranked as no. 182 of the world's 190 countries measured by GDP per person (USD 2,400).

It is a common opinion among the local population that they live in extreme poverty while enormous revenues from the delta do not benefit them. Paradoxically, the poverty in the Niger Delta has increased during the period when huge volumes of oil and gas have been produced. The Niger Delta is characterised by exceptional distrust between various groups and players. The local population feel to a large extent let down by the authorities and oil

¹³ UNDP (2006).

_

⁸ Nigerian Federal Ministry of Environment, Nigeria Conservation Foundation, World Wide Fund for Nature & The World Conservation Union (2006). Niger Delta Natural Resource Damage Assessment and Restoration Project - Phase 1 – Scoping Report. Available at:

http://www.google.no/url?sa=t&rct=j&q=&esrc=s&frm=1&source=web&cd=1&cad=rja&sqi=2&ved=0CB4QFjAA&url=http%3A%2F%2Fcmsdata.iucn.org%2Fdownloads%2Fniger_delta_natural_resource_damage_asse_ssment_and_restoration_project_recommendation.doc&ei=uQedUM28LqaN4gSo8YDgBw&usg=AFQjCNGAsqQCmU5qiwXPbLlgYnfrBzd2HQ&sig2=IsNUzjac5_2tFCzn8bM5Wg.

⁹ Refer for example to Transparency International (2012). *Corruption perception index*. Transparency International, Berlin. Nigeria is ranked as country no. 139 out of 174 countries/territories. Available at: http://cpi.transparency.org/cpi2012/in_detail/.

Refer for example to Transparency International & Revenue Watch Institute (2011). *Promoting revenue transparency 2011 – report on oil and gas companies*. Transparency International, Berlin. State-owned company Nigerian National Petroleum Corporation (NNPC) is ranked last of all the companies considered. Available at: http://www.

transparency.org/whatwedo/pub/promoting_revenue_transparency_2011_report_on_oil_and_gas_companies.

¹¹ United Nations Development Programme (2006). *Niger Delta Human Development Report*. United Nations Development Programme (UNDP), Abuja.

¹² Energy Information Administration (2012). *Country Analysis Briefs. Nigeria*. Energy Information Administration (EIA), U.S. Department of Energy, Washington, D.C. Available at: http://www.eia.gov/countries/cab.cfm?fips=NI.

companies and often have a deep-rooted distrust of these. Distrust and conflicts also exist between various population groups in the delta.

There is a lot of power at federal level and revenues from both the petroleum sector and taxes and duties are to a large extent passed on to the states and local level through the federal level. The forms of governance at federal level, state level and local level, in which traditional government structures are still important, are all of importance to problems linked to the oil industry.

3.2.3 Oil production

Commercial crude-oil production has taken place for more than 50 years since Shell British Petroleum (now Royal Dutch Shell) found oil at Oloibiri in 1956 and started production in 1958. The oil company started production on land and has since moved out into the swampland and shallow areas on the continental shelf and later also to deeper sea areas outside the continental shelf. A number of international oil companies have taken part in these developments and operate in the Niger Delta.

International oil companies are directly involved in exploration and production activities through three main arrangements, of which the oldest and from a production viewpoint clearly biggest is joint-venture agreements with the state-owned oil company Nigerian National Petroleum Corporation (NNPC). NNPC is the majority partner in each joint venture. However, the operator is always an international oil company. Each joint venture has an Operating Committee (OPCOM) which decides on the frameworks for the joint venture's operations, such as its budget, work schedules, standards, etc. NNPC usually has six representatives while the operator usually has four. Any other partners usually have one representative each. OPCOM decisions must be unanimous. ¹⁴ Gradually, two other types of agreement have also been developed and these do not require the state to contribute direct financing in cash as a joint venture does: Production Sharing Contracts (PSCs) and Service Contracts (SCs). The international oil companies have stronger rights to the oil resources in a joint venture than in a PSC or SC. In Nigeria, a joint venture covers many oil fields and in part very large areas, while in other parts of the world a joint venture often only covers one oil field.

Over the past 50 years, the oil and gas industry has developed into by far the most important sector for the state's revenues and the country's export revenues. More than 25 billion barrels of oil have been produced in the Niger Delta. The crude oil is of high quality for refinement purposes and is in demand. The oil industry currently has a large physical presence in the delta, with thousands of kilometres of pipeline, several thousand wells¹⁵ and a large number of flow stations and other physical infrastructure. The land directly used by these installations is limited when measured as part of the delta, probably less than one per cent, but the area that is directly and indirectly affected is many times greater than this.

Onshore oil and gas production in the Niger Delta often consists of a large number of production wells that, through an extensive network of pipelines, are linked to flow stations that collect oil from a number of wells and separate water and gas from the crude oil. From the flow stations, the crude oil is transported in fewer and larger pipelines to an export terminal (see figure 2). A small volume of oil is refined in Nigeria.

-

¹⁴ Ariweriokuma, S. (2009). *The political economy of oil and gas in Africa. The case of Nigeria*. Routhledge, New York

¹⁵ There are probably fewer than 2,000 wells in production today.

In 2010, Nigeria was ranked number 12 of the world's oil producers measured in production, number 5 measured in exports and number 10 measured in proven reserves. The corresponding figures for natural gas are 26, 11 and 9. Nigeria imports refined petroleum products, partly due to its limited refining capacity but not least due to the low utilisation of its refining capacity. Nigeria has a chronic shortage of fuel, which makes it lucrative to both import fuel and sell locally refined fuel from illegally tapped oil in the black market.

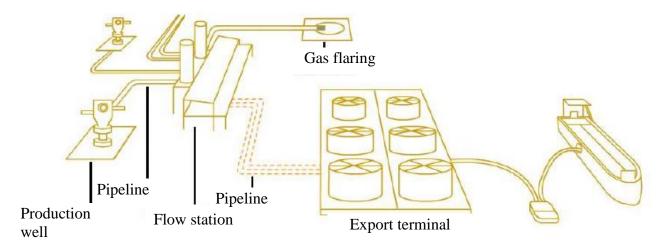


Figure 2: Simplified sketch of typical onshore oil production in the Niger Delta.

The Niger Delta is an unusually challenging and complicated place in which to produce oil. The natural conditions mean that access to parts of the river delta and wetlands is difficult. Even more important are complicated and sophisticated mechanisms to make individuals or groups wealthier, corruption, political and economic power struggles and ethnic and historical conflicts. Extensive organised crime in the form of oil thefts for billions of dollars, often taking place openly and apparently without consequences, is strikingly common. The delta is characterised by massive distrust between many of the players, a great deal of frustration and at times direct aggression towards the state and petroleum industry which makes the safety situation in the delta difficult (such as attacks on oil installations, sabotage and kidnapping). Many local people feel that the state and oil industry have taken most of the enormous oil-production revenues and in many cases weakened their already vulnerable and marginal livelihoods.

The petroleum-sector legislation in Nigeria has been under revision for a long time and been discussed in the national assembly several times. After several long-lasting postponements, there is still a great deal of uncertainty about the content of the new legislation (Petroleum Industry Bill), but many people expect changes to primarily affect offshore operations in deep waters. It is unclear when new legislation will be in place.

3.3 The SPDC joint venture

The SPDC JV has four partners (refer to figure 3). NNPC is the majority partner, while the other two international oil companies (subsidiaries of Total and Eni) have smaller stakes than

1.

¹⁶ Refer for example to BP (2011). *BP Statistical Review of World Energy June 2011*. BP, London. Available at: http://www.bp.com/assets/bp internet/globalbp/globalbp_uk_english/reports and publications/statistical energy review 2011/STAGING/local assets/pdf/statistical review of world energy full report 2011.pdf.

Shell. SPDCis the largest private oil and gas company in Nigeria. The SPDC JV is the largest oil-producing company in the Niger Delta and holds licences which cover a huge area of in total around 30,000 km² (refer to figure 4). The area lies in nine states (Abia, Akwa Ibom, Bayelsa, Cross River, Delta, Edo, Imo, Ondo and Rivers) and contains around 70 producing oil fields, a network of around 9,000 km of pipeline, 1,000 producing wells and 87 flow stations where oil and gas from wells are collected before separation and transfer to export terminals or gas-fired power stations. The huge area means that SPDC is in contact with more than 1,000 local communities in the delta.

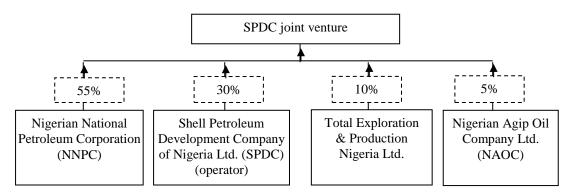


Figure 3: Economic interests in the joint venture for which SPDC (Shell) is the operator.

For much of the past 50 years, Shell has been the largest producer among the international oil companies. For the past few years, Mobil has produced the most since SPDC has reduced its production due to unrest and sabotage. Mobil operates offshore and has to a large extent avoided such problems. The SPDC JV still has large, high-quality oil and gas resources that are relatively easy to access.

The relationship between the partners in the joint venture is governed by a Joint Operating Agreement (JOA) entered into in 1991. The joint venture's operations and investments are financed by cash contributions from the partners in proportion to their economic interest in the joint venture. The joint venture is not a registered company with limited liability such that can raise loans and flexibly finance its operations and investments.

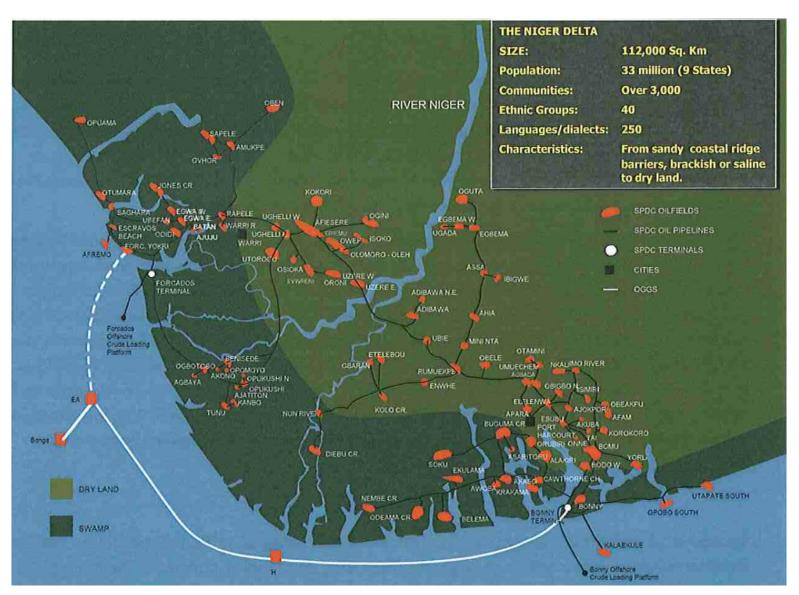


Figure 4: Overview showing the SPDC JV's oil fields and the main pipelines in the Niger Delta, Nigeria (source: Shell).

The federal authorities in Nigeria do not allocate enough resources to ensure that NNPC contributes its share of the financing in order to safeguard the optimal operation of the joint venture. In practice, capital-intensive investments in the petroleum sector compete with other social measures for limited resources in the annual state budget. There have been too little annual contributions and too much unpredictability and underfinancing in Nigerian joint ventures for a number of years, this does not just apply to the SPDC JV. 17

In exceptional cases, the joint venture has made large investments (such as in a production plant) without NNPC's contribution. The other partners have in such case paid NNPC's share in advance under separate agreements (modified carry agreements). The oil companies want to minimise the use of this model in so far as possible because it in practice deviates from the JOA without other parts of this agreement having been reassessed, and because it is economically risky.

The joint venture's most important decision-making forum is its Operating Committee (OPCOM), which among other things approves and revises budgets and work schedules and determines the joint venture's guidelines, standards, procedures and investigations, etc. Various sub-committees provide advice. The OPCOM checks that decisions are carried out. The composition of the OPCOM is shown in table 1.

OPCOM decisions are made based on consensus. Frequent contact between the joint venture's partners seems to ensure that proposals which are submitted to the OPCOM are agreed to by all the partners. A partner can in principle unilaterally block a proposal with which the partner disagrees. In practice, NNPC seems to be the one that blocks proposals regarding, for example, major investments that cost more than the state can contribute, or measures that sharply reduce the flow of income (such as shutting down production for lengthy periods). Shell has stated that there are always sufficient resources in the operating budget to pay for cleaning up, rehabilitation and compensation for oil spills. Questions linked to oil spills are regularly discussed by the OPCOM and various sub-committees.

Table 1: The number of representatives of, and key tasks for, the members of the SPDC JV's OPCOM.

Joint venture partner	Number of representatives	Key tasks
Nigerian National Petroleum Corporation (NNPC)	6	Appoints the chair. Provides financing equal to its 55 per cent stake.
Shell Petroleum Development Company of Nigeria Ltd. (SPDC)	4	Responsible for the day-to-day operation of the joint venture as the operator. Provides financing equal to its 30 per cent stake.
Total Exploration and Production Nigeria Ltd.	1	Provides financing equal to its 10 per cent stake.
Nigerian Agip Oil Company Ltd. (NAOC)	1	Provides financing equal to its 5 per cent stake.

The operator is responsible for the day-to-day running of joint venture operations within the budget, schedules, standards, etc. that the OPCOM has agreed on. The operator cannot make unilateral decisions without the OPCOM's agreement. This reduces the operator's freedom of

_

¹⁷ Refer for example to: Ariweriokuma, S. (2009).

action. In an emergency, the operator may implement measures it believes are necessary to safeguard life and property and prevent pollution without the permission of the OPCOM.

Along the pipelines, it is primarily the local population that have contracts with the operator to monitor irregularities and maintain a corridor along the pipelines (a right-of-way), among other things to prevent high vegetation from growing in the pipe trenches. The operator also has an infrastructure-monitoring system to discover such things as the illegal tapping of oil or damage which leads to oil spills. The Nigerian authorities are responsible for safety at strategically important installations (such as production plants, export terminals and power stations).

The JVA is different from normal joint venture agreements in the industry in several areas. For instance, it is not normal in other countries for the state-owned oil company to make decisions alone, even where the state-owned company has the majority interest. In practice, NNPC makes some decisions alone by not providing sufficient financing to ensure that certain investments are carried out. Normally, a joint venture partner loses rights if it does not fulfil its duties according to the agreement (such as in the form of financial contributions), and may for example lose its right to vote. In the most extreme situations, a partner may lose its stake in the joint venture in return for financial compensation. In Nigeria, NNPC's failure to provide contributions and make payments does not seem to have significant consequences for NNPC's role in a joint venture.

The main issues and the Council on Ethics' findings

4.1 The extent of the oil spills

The Niger Delta has been subject to many thousands of oil spills over the past few decades, especially from onshore production. There are no exact figures for oil spills and estimates from various sources vary widely. The figures for and volumes of oil spills are disputed and subject to a great deal of uncertainty. Civil-society groups claim the companies' and state's reports are incomplete, present far-too-low figures and lack independent verification. The Nigerian authorities do not publish complete statistics and figures issued by the authorities also do not always seem to be consistent. The Council on Ethics has reviewed the statistics showing the frequency and volume of the SPDC JV's oil spills. These figures have on the whole been published in various reports from Shell or on the company's website. 18 The main trends during the 2002-2011 period are explained in further detail below. Preliminary figures for 2012 were available during the Council's final discussions on this case and are referred to briefly.

The Council on Ethics has used Shell's data as a minimum estimate. ¹⁹ Various studies point out that the reported figures are minimum estimates, and some claim that the actual oil spills

¹⁸ Refer for example to:

http://www.shell.com/home/content/environment_society/performance/environmental_data/.

The oil-spill volume is usually calculated at the site of the oil spill by a so-called joint investigation team (JIT), also referred to as a joint investigation visit (JIV). The JIT consists of representatives of the authorities, operator and affected local communities. Possible sources of error in such calculations include: problems in calculating the volume of a liquid that has spread over a land area and/or water, and where some of the oil may have been carried away by rain, rivers or tides; relatively quick evaporation of some of the relatively "light" and volatile crude oil in the Niger Delta; the burning of oil in a fire; delay in the arrival of the JIT at the site (for example, for logistical reasons or because the local community refuses to allow the JIT access); the JIT is

are many times larger than the reported figures. ²⁰ The Council on Ethics has no good indications of the extent of unreported or incorrectly reported oil spills but assumes that the reporting is on the whole incomplete for various reasons. A recent extensive study in Ogoniland²¹ revealed many more oil spills than those registered in the official database of the National Oil Spill Detection and Response Agency (NOSDRA) and by SPDC. Conditions in Ogoniland are not necessarily representative of the Niger Delta, but parts of the delta other than Ogoniland will also have many oil spills linked to the theft, transport and any local 'refining' of oil that is not reported.

4.1.1 Number of oil spills

During the 2002-2011 period, SPDC reported around 1,700 oil spills of more than 100kg, which equals an annual average of 170 oil spills. There was no clear trend in the figures for the total number of oil spills each year during the period (refer to figure 5). The averages for 2002-2006 and 2007-2011 were 167 and 172 oil spills per annum respectively. This means that the company on average had one oil spill of more than 100kg around every second day. The number of oil spills caused by sabotage was relatively stable during the period, apart from a sharp increase in 2007 when the security situation worsened (refer to figure 6). The number of oil spills caused by operational failure fell slightly during the period, although the 2011 figure was the second-highest for the period. Around 70 per cent of the reported oil spills during the period spanning 2002-2011 were caused by sabotage. Preliminary oil-spill figures for 2012 show that the total number of oil spills rose slightly compared to 2011. The number of oil spills caused by operational failure fell while the number of oil spills caused by sabotage increased.

4.1.2 Volume of oil spills

The total volume of oil spills varies widely from year to year and is dominated by a few large oil spills, while most oil spills are small in volume. The major contribution from a few large oil spills leads to there being no clear trend in the volume of oil spills over time, either for the total oil-spill volume or the volume of oil spills divided into those caused by sabotage and those caused by operational failure (refer to figures 7 and 8). 22

The average annual reported oil-spill volume rose sharply from the 2002-2006 period (13,724 barrels/year) to the 2007-2011 period (55,480 barrels/year). The average for the entire period is 34,602 barrels/year. The volume of oil spills caused by both sabotage and operational failure increased from the first to the second half of the period. The volume caused by sabotage rose the most measured in number of barrels, while the volume caused by operational failure rose the most in terms of percentage. In the 2007-2011 period, oil spills caused by operational failure comprised 27 per cent of the total reported volume, compared to 22 per cent in the 2002-2006 period. Sabotage caused around 74 per cent of the oil-spill volume during the 2002-2011 period. One large oil spill caused by operational failure in 2008 comprised a large percentage of the oil spills caused by operational failure in the 2007-2011

the volume is prepared; or the oil spill is not discovered or reported.

20 Refer for example to: World Bank (1995). *Defining an environmental development strategy for the Niger Delta*. World Bank, Washington, D.C.

prevented from getting to the site of the oil spill (for example, due to reasons of security) so that no estimate of the volume is prepared; or the oil spill is not discovered or reported.

²¹ United National Environment Programme (2011). *Environmental assessment of Ogoniland*. United National Environment Programme (UNEP), Nairobi. Available at: http://www.unep.org/disastersandconflicts/CountryOperations/Nigeria/EnvironmentalAssessmentofOgonilandreport/tabid/54419/Default.aspx.

²² SPDC (Shell) has stated the volume figures in tonnes. The volume has been converted into barrels by the Council on Ethics (1 tonne = 7.3 barrels).

period. According to Shell, around 68 per cent of the oil-spill volume was collected in 2010^{23} while 72 per cent was collected in $2011.^{24}$

Preliminary oil-spill figures for 2012 show that the total oil-spill volume has risen significantly since 2011. The volume of oil spills caused by operational failure has fallen while the volume of oil spills caused by sabotage has increased.

The oil spill per produced oil equivalent (boe) also varied a lot during the 2002-2011 period. This variation has roughly been the same as the variation in the oil-spill volume (refer to figures 9 and 10). The oil spill per boe increased sharply from the 2002-2006 period to the 2007-2011 period, from 34 to 222 barrels per million boe. The corresponding figures for Shell outside Nigeria are 27 and 19 barrels per million boe respectively.²⁵

A simple comparison of the oil-spill volumes of SPDC and Shell in the rest of the world shows that while the average annual oil-spill volume when Shell is an operator outside Nigeria has fallen sharply from the 2002-2006 period (around 26,000 barrels/year) to the 2007-2011 period (around 18,000 barrels/year), ²⁶ the SPDC's oil-spill volume has quadrupled (from 13,724 barrels/year to 55,480 barrels/year). Outside Nigeria, very few oil spills are caused by sabotage.

²³ Figures taken from correspondence between the Council on Ethics and Shell in 2012.

²⁴ Shell (2012). *Shell in Nigeria. Environmental performance – oil spills*. Fact sheet, Shell companies in Nigeria. (http://s00.static-shell.com/content/dam/shell/static/nga/downloads/pdfs/briefing-notes/environmental-performance2012.pdf).

Absolute values for these figures are not directly comparable but the trends can be compared. Note that the number of oil spills outside Nigeria only relates to operations where Shell is the operator, while the production figures for Shell outside Nigeria apply to Shell's share of the production irrespective of whether Shell is the operator or only a partner in a JV or suchlike.

²⁶ NB: the figure 18,000 barrels/year for the 2007-2011 period also includes a large oil spill caused by operational failure on the Bonga field offshore Nigeria in 2011 (35,040 barrels), where Shell Nigeria Exploration and Production Company Ltd. (SNEPCO) is the operator, not SPDC. If the Bonga oil spill is removed from the figures, the annual average oil spill during the 2007-2011 period falls to around 11,000 barrels/year.

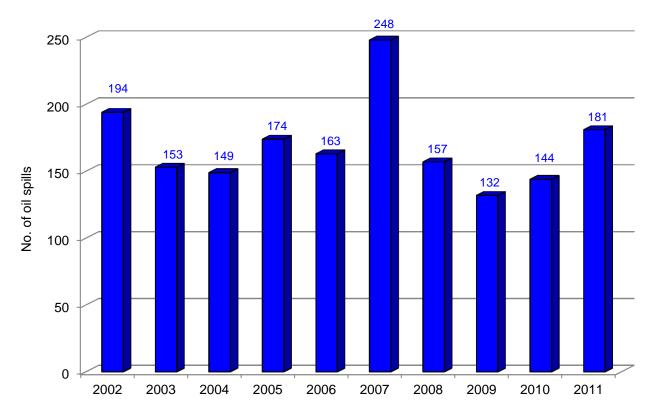


Figure 5: The SPDC JV's total no. of oil spills (sabotage and operational failure) in the Niger Delta during the 2002-2011 period (source: Shell's website, refer to footnote 18).

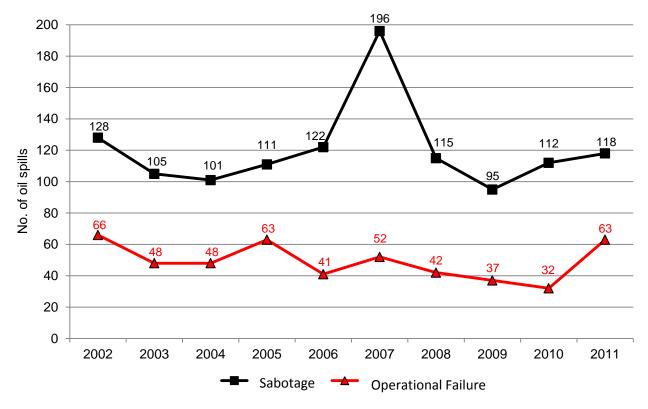


Figure 6: The SPDC JV's number of oil spills divided into those caused by sabotage and those caused by operational failure in the Niger Delta during the 2002-2011 period (source: Shell's website, refer to footnote 18).

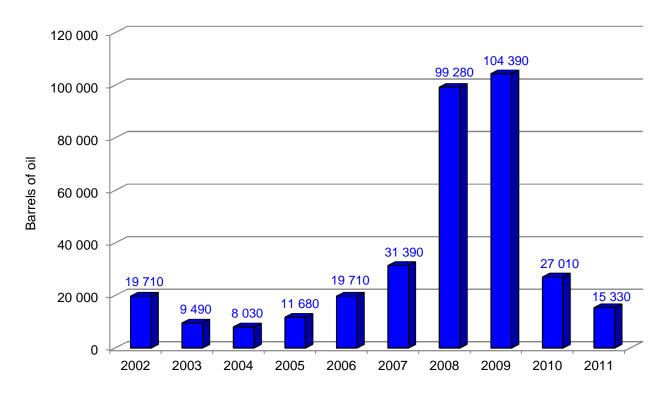


Figure 7: The SPDC JV's total oil-spill volume (sabotage and operational failure) in the Niger Delta during the 2002-2011 period (source: Shell's website, refer to footnote 18).²⁷

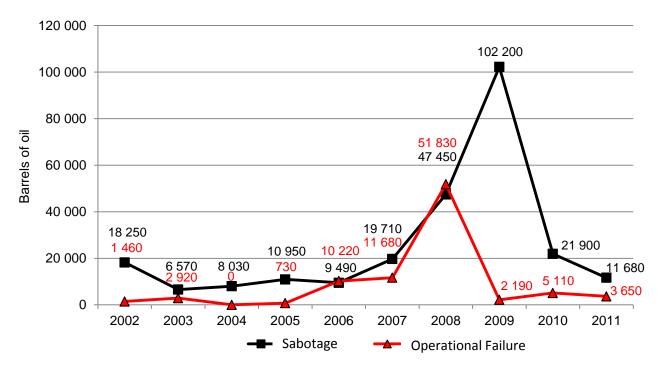


Figure 8: The SPDC JV's oil-spill volume, divided into oil spills caused by sabotage and those caused by operational failure, in the Niger Delta in the 2002-2011 period (source: Shell's website, refer to footnote 18).²⁸

-

²⁷ In 2011, Shell reported a larger total oil-spill volume for Nigeria (50,370 barrels) than that shown in figure 7 (15,330 barrels). This was due to a large oil spill on the Bonga field offshore (35,040 barrels) where Shell Nigeria Exploration and Production Company Ltd. (SNEPCo), not SPDC, is the operator.

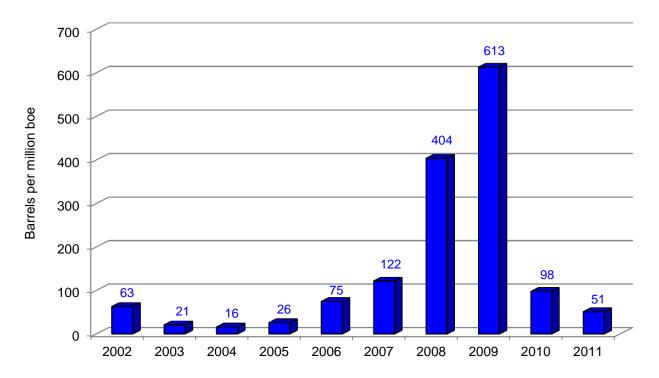
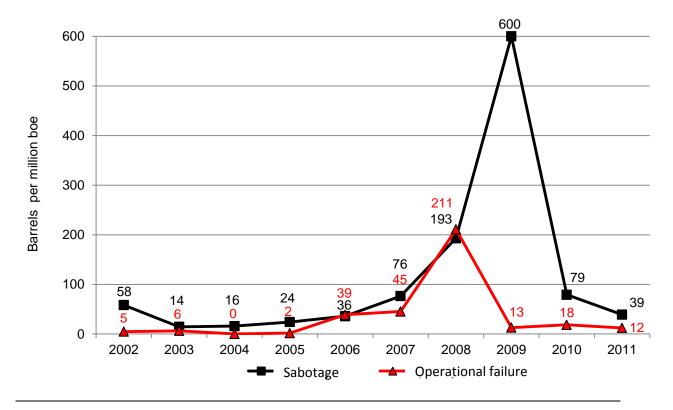


Figure 9: The SPDC JV's total oil-spill volume (barrels) per produced million barrels of oil equivalent (boe) in the Niger Delta during the 2002-2011 period. (The Council on Ethics' calculations are based on figures received from Shell. NB: the offshore oil-spill from the Bonga field (SNEPCo) is not included, cf footnote 28).



²⁸ In 2011, Shell reported a higher volume of oil spill caused by operational failure in Nigeria (38,690 barrels) than that shown in figure 8 (3,650 barrels). This was due to a large oil spill on the Bonga field offshore (35,040 barrels), cf footnote 27.

Figure 10: The SPDC JV's oil spill (barrels) per produced million barrels of oil equivalent (boe), divided into oil spills caused by sabotage and those caused by operational failure, in the 2002-2011 period (the Council on Ethics' calculations are based on figures received from Shell. Note: the offshore oil-spill from the Bonga field (SNEPCo) is not included, cf footnote 29).

4.2 Causes of oil spills

The causes of oil spills in the Niger Delta are normally classified as either sabotage or operational failure. The cause of an oil spill is normally determined by a so-called joint investigation team (JIT). Such a JIT is established after an oil spill and consists of representatives of the authorities, operator and local communities that are affected, each of which chooses its own representatives. The JIT tries to achieve consensus on the cause. In the case of disagreement, the authorities will report their conclusions. Shell believes the cause of oil spills is in most cases easy to determine. The operator and authorities seem to agree on the cause in almost all cases.

The classification of cause is at times disputed. According to Nigerian law, compensation is to be paid for damage when the cause is operational failure, but not if it is sabotage. While the local community is interested in classifying the cause as operational failure so that it will receive compensation, the oil companies are interested in classifying oil spills as sabotage in order to avoid paying compensation. Civil-society groups often claim that companies and authorities under-report operational-failure causes and often erroneously classify causes as sabotage. At a local level, frustration about the lack of benefits from the oil production, many destructive oil spills, etc., may also lead to compensation for oil spills being seen as one of the few mechanisms that can be used to obtain revenues from the oil production, irrespective of the cause of the oil spill.

The information that the Council on Ethics has received from the company indicates it is often easy to prove the direct cause of an oil spill. Therefore, significant wrong categorisation seems to be rather unlikely. The Council assumes that the reported ratio of sabotage causes to operational-failure causes is reasonably correct.

4.2.1 Sabotage

Sabotage may contain an element of protest against the authorities or an oil company and be an attempt to draw attention to political or other views and demands. During the 2005-2007 period, the number of very destructive sabotage actions, such as the use of explosives to blow up pipelines and other infrastructure, increased. The frequency of such actions declined after the authorities introduced an amnesty for militant groups that carried out such operations in 2009.²⁹

The theft of crude oil, sometimes referred to as 'bunkering', has developed into a billion-dollar industry in the Niger Delta, and results in frequent oil spills that are to a large extent

²⁹ The amnesty has reduced the number of sabotage actions drastically and has led to increased oil production. The effect of the amnesty may be short-lived, among other things because there is no long-term solution to the underlying political and social problems. It can be questioned whether alternative work can be obtained for all those who have given up their militant activities. New fractions of militant groups also seem to pop up once the previous groups have surrendered their weapons (refer for example to: RiskIntelligence (2010). *Nigeria – Review of 2010 and Outlook for 2011*. RiskIntelligence, Vedbaek). There are also indications that once the level of militant activity falls, oil thefts increase, possibly because people change their 'job' from militant activity to oil thefts.

not reported. SPDC estimates that more than 150,000 barrels of oil disappear each day from the joint venture operations. With an oil price of USD 100 per barrel, this represents a value of USD 5.5 billion annually. The figure is probably much higher, since this refers only to what the company can calculate based on measurements in limited parts of the pipeline network. Others believe the thefts are much greater and increasing sharply. The scope of, and technology used for, thefts vary from small-scale, primitive and polluting methods to make a hole in pipelines and transport small volumes of oil in open containers for 'local refining', to professional and well-equipped operations that tap large volumes of oil from pipelines or wellheads and transport the crude oil to tankers for 'export'. These at times well-organised crimes take place relatively openly, indicating that they are directly or indirectly, through protection or acceptance, linked to persons or groups with enough influence to prevent the extensive and prolonged thefts from being stopped. It is striking that these take place in this way and to this extent.

At times, sabotage may also be a purely speculative act by groups seeking either compensation for damage from oil spills that they themselves or their accomplices have caused, or revenues through local contracts for cleaning up and rehabilitating oil spills.

4.2.2 Operational failure

Oil spills caused by operational failure are *inter alia* due to corrosion, equipment failure or human error on the part of the operator. It is known that some of the infrastructure in the Niger Delta is old or weak for other reasons and that the infrastructure has been replaced more slowly than is desirable due to the lack of financing in the joint venture, primarily because NNPC is not given sufficient resources by the state. The documentation indicates a higher frequency of oil spills caused by operational failure in the delta than in other locations in which Shell operates. The at times limited access to areas in the delta due to the security situation can weaken the monitoring and maintenance work and thus increase the risk of oil spills caused by operational failure. Recurring sabotage and repairs can also help to weaken the infrastructure, weaken the monitoring (for example because 'pigs' cannot be used) and as a result increase the risk of later operational failure.

4.3 Consequences of oil spills

with-international-standards/view.

The consequences of oil spills vary depending on factors such as where the oil spill takes place, the size of the oil spill, what natural values are affected, whether the spread of oil is prevented, whether the cleaning-up and rehabilitation work starts quickly and whether the work is done efficiently and to a high standard.

_

equipment for stealing oil installed on it as this can stop the pig.

³⁰ Shell (2012). *Shell in Nigeria*; *The operating environment*. Fact sheet, Shell companies in Nigeria. Available at: http://s00.static-shell.com/content/dam/shell/static/nga/downloads/pdfs/briefing-notes/operating-environment2012.pdf.

Refer for example to statements by Nigeria's finance minister, who refers to 400,000 barrels a day: http://www.ft.com/cms/s/0/61fb070e-bf90-11e1-a476-00144feabdc0.html#axzz2Bdgehf99.

Refer for example to Steiner, R. (2010). *Double standard. Shell practices in Nigeria compared with international standards to prevent and control pipeline oil spills and the Deepwater Horizon oil spill.* Friends of the Earth Netherlands, Amsterdam. Available at: http://www.foei.org/en/resources/publications/pdfs/2010/double-standard-shell-practices-in-nigeria-compared-

Pigs ('pipeline inspection gauges') are a name for various tools that are placed inside pipelines and move through the pipe with the aim of, for example, cleaning its interior or measuring thickness or corrosion, mapping cracks, etc. Such technology cannot normally be used if the pipeline is deformed or has tapping

Many oil spills affect relatively small areas. Some major oil spills and oil spills where the oil is spread by streams, rivers or tides can affect much larger areas. The delta is a relatively flat area and oil spills will often be spread over a large area rather than aggregating in lower land. The Council on Ethics has not found any figures showing how much of the delta has been or is affected by oil spills, either in total or in relation to the SPDC JV. The Council assumes that large areas of the delta are affected, even though most of the large Niger Delta is not affected or only affected to a slight extent.

Oil spills have serious consequences for the areas that are affected during the period when the oil pollution exists. Vegetation is destroyed, water is polluted and fish and game withdraw from the area or die. Oil spills can also go deep into the ground and down to the ground water even if this is not visible on the surface. Local communities whose livelihoods are based on these natural resources and who have few or no alternatives can experience very serious consequences due to damage to agricultural land, their drinking-water supply, forests, fish and other aquatic resources. This affects the food security, incomes and health of the local population.

Oil which is spilled will gradually decompose over time. This takes place when it is exposed to sunlight (photolysis) and biological decomposition by microorganisms which break down hydrocarbons. The extent of biological decomposition depends on such things as access to nutrients and oxygen, the temperature and the microorganisms that are present. Since the crude oil in the delta is relatively 'light', some parts (such as volatile organic compounds) will to a certain extent evaporate and leave behind the 'heavier' and more solid components of the crude oil.

The duration of the consequences of an oil spill varies from days and weeks for small spills that have been handled efficiently, to months and years for large spills that have not been handled well, or recurring oil spills. Remedial measures to reduce the extent of the damage include firstly removing oil that can be collected and then rehabilitating affected areas, often by encouraging (adding oxygen and nutrients) growth in microorganisms that decompose oil (remediation by enhanced natural attenuation, RENA).

In the case of oil spills caused by operational failures, Nigerian law states that compensation is to be paid. In some cases, short-term alternatives are also given to the local population in the form of drinking water and food as part of the remedial measures. Quick and sufficient cleaning up and rehabilitation, combined with rapid and fair compensation, reduce the oil spill's consequences for both the local population and ecosystem.

Insufficient remediation has been a problem and a source of conflict for many years. At times, the company cannot enter the affected area quickly due to the security situation. The local opposition to Shell has sometimes led to oil spills not being cleaned up and rehabilitated as quickly as is desirable, in some sites for several years. In recent years, Shell has increased its efforts to clear the backlog of cleaning-up and rehabilitation work. The company planned to clear the backlog in 2011-2012 if it was given safe access to the locations in question. The backlog has been reduced but not cleared. In several cases, local contractors and groups that Shell has hired to carry out the cleaning up and rehabilitation seem to have done work that is not good enough or to have left the area before the work was finished. Both Shell and in the end the authorities are in principle to approve the cleaning-up and rehabilitation work when the limit value for the permitted content of hydrocarbons in the soil has been reached. At times, neither Shell's nor the authorities' follow-up is good enough.

-

³⁴ Refer for example to UNEP (2011).

There is very little publicly available documentation of the effects of oil spills on specific areas in the Niger Delta. A lot of resources must have been used on studies and assessments in connection with the building or upgrading of infrastructure and probably also before the authorities have approved the cleaning up and rehabilitation of many oil spills. This information seems on the whole to be only available to the authorities and companies, with the exception of some impact analyses in connection with the creation of more modern infrastructure. SPDC does not seem to have considered cumulative consequences — either the cumulative consequences of recurring oil spills, the consequences of oil spills and other effects of oil production or the consequences of oil production and other effects on the natural environment or local population.

There is very little information available from the monitoring of the consequences of oil spills for the local population and the ecosystem. In many, perhaps most, cases, there seems to be no information on parameters other than hydrocarbons in the soil. But even this limited information is only published to a slight extent. In such a rich and productive area as the Niger Delta, it is natural to expect a number of biological and socioeconomic conditions to be monitored, verified and published. Without documentation of the extent of consequences, the authorities and oil companies, which are to respectively regulate and implement efficient measures, will not really know what measures are necessary and effective to minimise the extent of the damage. The lack of publicly available and credible documentation has also led to a lot of more or less justified accusations against the company and authorities and at times a very high level of conflict and many legal processes against the company.

4.4 Ogoniland

Ogoniland is a relatively small– but for Shell extremely challenging – part of the Niger Delta (1,000 km²). In 2011, the UN's environmental programme³⁵ published an extensive study of oil pollution in Ogoniland.³⁶ Ogoniland is part of the SPDC JV's area but SPDC has not been able to produce oil there since 1993 due to a very high level of conflict between the Ogoni people and Shell. Since 1993, Shell has transported oil through Ogoniland in pipes from producing oil fields outside Ogoniland. These pipelines are the source of very extensive oil spills. An NNPC pipeline also goes through Ogoniland carrying refined petroleum products. SPDC still owns a lot of infrastructure in Ogoniland (such as wells and pipelines).

UNEP has conducted an extensive mapping of oil spills and pollution, including an analysis of more than 4,000 samples of drinking water, ground water, surface water, precipitation, fish, sediments, soil and air. UNEP's study documents the widespread and at times totally destructive pollution of various ecosystems and local population's livelihoods, even in areas where oil spills occurred many years ago. In some places, it will in the best case take several decades to clean up and rehabilitate the oil spill. The costs of this have not been calculated but they will be huge. UNEP recommends that the oil companies and authorities initially set aside a total of USD 1 billion to start this work.

One important cause of the pollution in Ogoniland is the many oil thefts and local 'refining' before products (such as diesel) are sold on the black market. The illegal tapping, transport and refinement of crude oil often take place using very simple, dangerous and polluting technology, and often close to rivers and wetlands. Pollution that reaches rivers and streams spreads rapidly to larger areas, and the heavy rains and flat landscape also contribute to this.

-

³⁵ UNEP Disasters and Conflict Programme

³⁶ UNEP (2011).

The pollution has spread deeper than many people believed it would, often more than 5m down into the ground, and has also reached ground-water reservoirs. The vegetation, including mangroves, is completely destroyed in several places and fishing areas are empty of fish due to pollution. There is severe pollution in the soil and water in several areas even though this is not visible on the surface. There are still large oil spills from way back in the 1970s that have not been cleaned up and rehabilitated in Ogoniland.³⁷ According to Shell, oil spills in Ogoniland made up around 5-6 per cent of SPDC's volumes of oil spill caused by both sabotage and operational failure in the 2006-2010 period.

UNEP criticises SPDC and the authorities on various levels for not doing enough to stop the thefts and local refining of oil. UNEP also points out that the local community has contributed to the unnecessarily large size of the damage by delaying or preventing SPDC's access to the oil spill to clean it up, often by making unreasonable demands on SPDC that result in long negotiations before any agreement can be reached and the cleaning-up work can start.

UNEP also makes some institutional and systemic problems clear. The overlapping roles and responsibilities of the Department of Petroleum Resources (DPR) and National Oil Spill Detection and Response Agency (NOSDRA) and different interpretations of the environmental regulations result in inconsistent and insufficient follow-up of oil operations and pollution. UNEP also points out the lack of independence in the verification of oil spills and that the authorities do not have sufficient resources to do a good enough job. UNEP criticises SPDC for not complying with its own standards and procedures and for not carrying out cleaning-up and rehabilitation work in accordance with either the regulations or its own standards. This has also helped to spread the oil spills to larger areas and ground waters in several locations.

UNEP's study recommends the largest oil-spill clean-up in history – something that will take 25-30 years and cost several billion US dollars, although the exact figure is unknown. UNEP underlines that some of this work is only expedient if polluting thefts and refining activities are stopped. Shell does not envisage returning to Ogoniland as an operator due to the history of conflicts between the Ogoni people and Shell. Shell will help to pay for the cleaning-up and rehabilitation work.

The Council on Ethics considers Ogoniland to be an important area that must be given high priority in the cleaning-up and rehabilitation work. At the same time, it is important to underline that the catastrophic consequences of oil spills in Ogoniland are not representative of large parts of the Niger Delta.

4.5 National legislation

Nigeria has several laws that are relevant to the environmental conditions while oil is being produced. The perhaps most important instrument is the Environmental Guidelines and Standards for the Petroleum Industry in Nigeria (EGASPIN). In principle, the standards defined in EGASPIN and other parts of the regulations are high. For example, Nigeria's Petroleum Act 1969 states that oil and gas production must be in accordance with that which is generally accepted practice on oil fields, as defined in US standards.

The limits when it comes to standards seem primarily to lie in the authorities' and the company's follow-up of the regulations. The environmental and other authorities have limited

_

³⁷ UNEP (2011).

Department of Petroleum Resources (2002). *Environmental Guidelines and Standards for the Petroleum Industry in Nigeria (EGASPIN)*. Department of Petroleum Resources (DPR), Lagos.

resources. Vagueness about roles and responsibilities also weakens the follow-up (for example between the DPR and NOSDRA), and the situation is problematic when the authorities that follow up the most important instrument on the environmental side (EGASPIN) are the petroleum authorities (DPR) which are to regulate the state's own oil company, and oil is by far the most important source of revenue for the state. These challenges due to the form of governance are also illustrated by the fact that environmentally harmful and resource-wasting flaring of associated gas has taken place on a large scale for over 25 years after being prohibited in Nigeria. During the ongoing revision of the petroleum-sector legislation (Petroleum Industry Bill), it has been proposed to split the state players into more institutions in order to separate and focus their respective roles, reduce inbuilt conflicts and improve effectiveness.

5 Information provided by the company

The Council on Ethics has had a lot of contact with the company in 2010, 2011, 2012 and 2013, including several exchanges of letters, meetings and field visits in the Niger Delta. The company has also commented on the draft recommendation. The company has given the Council on Ethics access to extensive documentation and made key personnel in Shell worldwide and SPDC in Nigeria available to the Council on Ethics.

Shell states that the same standards as in other countries form the basis of its operations in Nigeria. The company underlines the unusually complex conditions and unique challenges in the Niger Delta and Nigeria, conditions which are very difficult to understand without having spent time in Nigeria and the delta. Conditions in the Niger Delta are very challenging for all onshore oil production, not only for SPDC. The operational frameworks in the delta are also very different from operations in other parts of West Africa which also take place in river deltas with similar natural conditions but much fewer oil spills. The company has implemented extraordinary measures due to the difficult operating conditions in the Niger Delta.

Shell acknowledges that there are many oil spills and that these have negative effects on the ecosystem and poverty-stricken local population. The company points out that today's oil-spill situation is very undesirable for all parties for economic, operational, environmental and social reasons. For the company and joint venture, oil spills mean a loss of oil and revenues, extra costs, the shutdown of production, and reputational harm. Shell emphasises that oil thefts and sabotage are a huge and growing problem. These cause most of the oil spills. Shell believes this is outside its control and that SPDC has a good monitoring system. The company does not have a mandate to itself enforce the law and stop thefts from the infrastructure for which it is the operator. The company believes the Council must also consider the role of the Nigerian state here.

Shell states that there are enough resources available for the cleaning up and rehabilitation of oil spills and that this work is carried out in so far as possible under the circumstances. The backlog of rehabilitation of older oil spills is in the process of being cleared.

The number of oil spills caused by operational failure has fallen and the company has implemented a number of measures to reduce the risk of oil spills, such as making it more

24

³⁹ To reduce flaring and take care of a valuable resource, the Nigerian authorities announced the *Associated Gas Reinjection Decree* in 1979, which demanded that companies were to stop flaring in 1984. Nigeria and Russia are the countries in the world that flare off most gas.

difficult to tap oil from wellheads in Ogoniland and replacing some of the older pipeline network in the delta.

Shell acknowledges that today's JVA and the way in which it is practised strongly restricts the operator's freedom of action and that persistent underfunding is a challenge when it comes to large investments. SPDC points out that it cannot make unilateral decisions within the joint venture regarding the prevention of oil spills (apart from declaring an emergency).

Despite major challenges, the company sees opportunities for positive change, among other things linked to the new political leadership in Nigeria and the amnesty for armed groups. At the same time, Shell admits it will take a long time to change the complex and in part destructive systems that have developed over a long period and are now deeply rooted, and that there will probably be setbacks along the way. Shell will not consider pulling out of Nigeria, on the contrary it envisages operating there for several decades to come.

In its comments on a draft of the recommendation, the company writes that it disagrees with several of the assessments and conclusions, for example that the volume of oil spill from SPDC's facilities is a minimum estimate. The company believes its methods for calculating oil spills are good and verified by independent third parties. Shell also underlines that the conditions which the Council proposes are to be observed are the same conditions that the company is concerned about or monitors closely. The company wants any observation to clearly distinguish between conditions which lie outside the joint venture's or the company's control and those conditions that the company can control. Shell does not agree that it can and should exercise significant control over conditions which comprise the unusually difficult operating situation.

6 The Council on Ethics' assessment

The Council on Ethics has assessed selected aspects of the SPDC JV's oil production where Shell is the operator, based on the Ethical Guidelines' criterion of serious damage to the environment, with the aim of recommending exclusion or observation. The Council has focused on the extent of and damage caused by the oil spills, the company's control over and responsibility for the environmental damage, whether the company has implemented sufficient measures to prevent and rectify damage, and the future risk of serious environmental damage.

6.1 The extent and duration of the oil spills

The Council on Ethics' investigations have shown that the onshore oil production in the Niger Delta has for many years led to frequent and, in total, extensive oil spills. The reported frequency and volume of oil spills, which the Council considers to be minimum figures, are far higher than those which are normal worldwide and those which Shell experiences in other operations – in relation to oil spills caused by both sabotage and operational failure. Shell believes the reported volume figures have been arrived at on the basis of a good and recognised methodology. Shell does not believe that it can or should report oil spills that stem from the massive thefts, transport or local refining of oil taken from SPDC's infrastructure, where oil spills occur in the area outside the pipeline corridors (right-of-way). The Council finds that oil spills to which access is delayed or lacking, oil spills that are not discovered, oil spills due to extensive thefts of oil and oil spills caused by the transport and refining of illegally tapped oil are factors which contribute to the actual oil-spill volume in the delta being much larger than that which is reported.

Many ecologically sensitive and very valuable areas in the Niger Delta have been damaged by large, recurring or insufficiently cleaned-up and rehabilitated oil spills. There is little doubt that the delta is one of the most oil-influenced large ecosystems in the world. In many areas, the damage to agricultural areas, forest areas, wetlands, fresh water and mangroves is huge and long-lasting. Many people also live in areas where there is extensive oil pollution and their livelihoods and health are very negatively affected. These are often poor people who are especially vulnerable because they have few or no other alternative ways of obtaining food, clean water and work. The Council therefore considers the consequences of oil spills to be very serious, even though many of the small oil spills probably have few or no long-term consequences. The Council on Ethics finds it very unfortunate that there are so few studies and little monitoring of the actual consequences of the extensive oil spills in the Niger Delta. This weakens the basis for effectively remedying the damage caused. Ogoniland is in an extremely difficult situation and the conditions in several locations there are catastrophic and may be impossible to rehabilitate during the next generation despite possible massive investments.

6.2 Responsibility and control

An important element in the Council on Ethics' assessment is the extent to which Shell can be held responsible for oil spills that the company in many cases believes is outside its control. It is relevant to consider several factors, from the joint venture's decision-making processes to the implementation and follow-up of various measures in a complex operational context. The Council finds that there are a number of situations in which Shell as the operator can and should implement extra measures to reduce the risk of damage and the extent of the damage.

In the joint venture, decisions regarding standards, guidelines, investment and operations budgets, schedules, etc., are reached through consensus. In principle, all the joint venture partners have a right of veto. By their agreement, the partners are co-responsible for the decisions that are made. The Council on Ethics registers that the company does not often use its veto right and that Shell agrees to activities which will very likely lead to oil spills.

The operator is responsible for implementing measures to prevent oil spills, including monitoring and safeguarding physical infrastructure. It is likely that the lack of financing for major investments which has existed for a number of years has negatively affected several important, long-term measures, while measures to maintain the operations and flow of revenue have been prioritised. Extensive upgrades, for example by replacing old or weak pipelines, are expensive, both directly in the form of costs and indirectly in the form of the loss of revenue due to a production stoppage. Such investments seem to be difficult to prioritise in the joint venture, primarily due to the Nigerian state's persistent underfunding and secondly because the joint venture partners are not very willing to pay the NNPC's contributions in advance. Over time, the standard of the extensive infrastructure has fallen for natural reasons (such as corrosion) and because of the external influence of unauthorised third parties (such as oil thefts). Critics of Shell claim, based on studies, that the pipelines in the delta are often old, weak and not up to standard. Shell has previously publicly admitted a backlog in its maintenance and replacement of a large network of old pipelines. The company now says this backlog has been reduced. Parts of the current physical infrastructure of the joint venture operations are probably still not up to the standard they should be or the standard that Shell wants them to be. In many places, it will also be impossible to use important technology such as 'pigs' for maintenance and monitoring purposes. The Council believes these are factors that increase the risk of oil spills. There is thus an exceptionally great need for the operator to implement effective measures.

Thefts of crude oil and sabotage are undoubtedly important causes of oil spills and serious damage. Inadequate monitoring, insufficient measures implemented by the operator and a lack of follow-up by the authorities to deal with illegal activities are important reasons for the thefts continuing on a strikingly large and growing scale. Various measures over the past decade to reduce thefts have on the whole not reduced the number of thefts or the volume of oil spills. The authorities in the petroleum sector, including NNPC, also face major challenges in relation to bureaucracy, corruption and inefficiency in a number of important areas. ⁴⁰ The sector is in various ways a system governed just as much by the interests of individuals and groups as by consideration of the best interests of the Niger Delta and Nigeria. ⁴¹ The weak form of governance is an important factor in the extensive oil spills and the billion-dollar industry based on the theft of oil. The Council places emphasis on the operator having a responsibility to implement special measures to monitor infrastructure and to respond sufficiently to the risks relating to the actual operating conditions.

The operator may declare an emergency and shut down the production or transportation through pipelines without the approval of its joint venture partners if there is a danger to human life or a risk of serious damage to the operations or of severe pollution. An emergency has been declared a few times (for example in the case of long-lasting major thefts and a destructive oil spill at Soku), but the Council on Ethics finds very few examples of the operator making use of an emergency to prevent an oil spill even when the risk is great. This contributes to the huge amount of oil spills and environmental damage.

The operator's access to parts of the delta is at times restricted out of consideration for the safety of the operator's own staff and contractors. This weakens the maintenance and monitoring of the infrastructure and comes in addition to the challenges which lie in operating in a huge area and in a river delta with, in some locations, a poorly developed infrastructure. The risk of oil spills increases and the Council believes this also means that the company should implement extra and more effective measures to deal with risks (such as better monitoring and the shutdown of the production operations/infrastructure if there is a high risk of an oil spill).

Following an oil spill, the operator must make sure that the cleaning-up work starts immediately and that the best available methods and procedures are utilised. ⁴² Rapid start-up and competent cleaning-up and rehabilitation work are important for reducing the extent of the damage. The relatively recent UNEP study from Ogoniland documents that it is not unusual for cleaning-up and rehabilitation work not to be carried out in accordance with Nigeria's and SPDC's own standards. The Council on Ethics has not seen documentation of the response time and quality of the cleaning-up and rehabilitation work in other parts of the SPDC JV area, but emphasises that, in the case that is well documented (Ogoniland), huge defects have been found in the cleaning-up work and that the system and its weaknesses are to a large extent the same in other parts of the joint venture operations.

⁴⁰ Refer for example to Gboyega, A., Søreide, T., Minh Le, T. & Shukla, G.P. (2011). *Political economy of the Petroleum Sector in Nigeria*. Policy Research Working Paper. World Bank, Washington, D.C. Available at: http://www-wds.worldbank.org/servlet/WDSContentServer/WDSP/IB/2011/08/24/000158349 http://www-wds.worldbank.org/servlet/WDSContentServer/WDSP/IB/2011/08/24/000158349 http://www-wds.worldbank.org/servlet/WDSContentServer/WDSP/IB/2011/08/24/000158349 http://www-wds.worldbank.org/servlet/WDS779.pdf.

⁴¹ Refer for example to Thurber, M.C., Emelife, I.M. & Heller, P.R.P. (2010). *NNPC and Nigeria's oil patronage ecosystem*. Working Paper #95. Program on Energy and Sustainable Development, Stanford University, Palo Alto. Available at: http://iis-page-1666.

db.stanford.edu/pubs/22995/WP_95, Thurber_Emelife_Heller, NNPC, 16_September_2010.pdf.

⁴² Cf. Nigeria's federal environmental legislation: 'Environment Protection Agency Act'(1998).

The Council believes that, in accordance with the United Nations Guiding Principles on Business and Human Rights, which do not directly apply to the environmental area but apply to breaches of human rights as a result of environmental damage, the company must be required to implement appropriate action to prevent breaches of human rights.

Regarding this, article 19 of the Guiding Principles states the following, among other things:

'Appropriate action will vary according to:

- (i) Whether the business enterprise causes or contributes to an adverse impact, or whether it is involved solely because the impact is directly linked to its operations, products or services by a business relationship;
- (ii) The extent of its leverage in addressing the adverse impact.'

The official commentary on the principle also states: 'There are situations in which the enterprise lacks the leverage to prevent or mitigate adverse impacts and is unable to increase its leverage. Here, the enterprise should consider ending the relationship, taking into account credible assessments of potential adverse human rights impacts of doing so. '43

Shell must conduct similar assessments regarding its situation in the Niger Delta.

When it comes to responsibility and control, the Council of Ethics finds that Shell is to a large extent responsible and can and should exercise significant control in relation to all the elements referred to above, especially in the form of prevention where the risk is great but also in the form of more effective measures when damage has occurred. The company is not the only party responsible and does not have full control, but its very good insight into the operating conditions and risks indicate, in the Council's view, that the company should do more, especially to prevent serious damage in advance. In a situation where the authorities do not sufficiently enforce the national legislation, the company must be expected to implement extraordinary measures to ensure that its activities do not contravene national laws or international standards.

6.3 Future risk

The Niger Delta is an unusually complex area for an oil company to operate in and several decades of oil production without a good form of governance by the authorities and oil companies have resulted in unusual mechanisms which are both very destructive and difficult to change. When it comes to oil spills, there have on the whole been few positive trends and the reported oil-spill volume per produced unit has increased, although with a significant reduction from 2009 to 2010 and 2011. Without drastic changes in important factors, the Council on Ethics believes that the major risk of serious environmental damage in the future will not be significantly reduced in the short or medium term. However, as described below, there is great uncertainty regarding some of these factors.

Shell expresses a willingness to change and has, as an operator, good qualifications for driving change. The company's utilisation of its freedom to act in a complex situation is a key factor, including Shell's willingness and ability to actually make use of the tools it has in the joint venture (such as voting in the joint venture, declaring an emergency and shutting down production/infrastructure) when experience shows that operations will lead to an unacceptably high level of oil spills caused by either operational failures or sabotage. The company's willingness to use these tools seems at present to be outweighed by the company's fear of

⁴³ Cf. The UN's "Protect, Respect and Remedy" Framework for Business and Human Rights. Available at: http://198.170.85.29/Ruggie-protect-respect-remedy-framework.pdf, s. 18-19.

risking its position in the joint venture and in the worst case losing rights in what for many years to come will probably be one of the world's most important areas for conventional oil production.

The joint venture's form of governance, the insufficient financing of important investments and – not least – Shell's role as the operator are also important aspects in this context. Any changes to the JVA that reduce NNPC's power or in any other way improve Shell's and the joint venture's ability and willingness to make important investments and implement other measures to prevent oil spills may reduce the future risk and damage. Nigeria is discussing reforms in the petroleum sector and an extensive new law (Petroleum Industry Bill) has been proposed. The new legislation's effect on the joint venture and on the operator's opportunity to exercise greater influence is unclear.

A third important factor is the ability and willingness of the Nigerian authorities and Shell to monitor and control unauthorised third parties, especially the oil-theft industry but also sabotage actions. Oil thefts require among other things drastic measures by the authorities, better monitoring by the operator and that the operator shuts down production or transport when there are major problems or a high risk involved.

The new government elected in 2011, with a president from the Niger Delta (Goodluck Jonathan), is signalling various moves to change the situation in the Niger Delta. Thus, various players, not least the oil companies, are optimistic about political changes that may extend the freedom of action of Shell and the other companies.

6.4 Overall assessment

The Council on Ethics sees that oil spills are very undesirable for Shell, the joint venture and the government. Spilt oil is lost oil, lost revenues and increased costs. There is no reason to doubt that the company does a lot to reduce the extent of the oil spills, irrespective of whether the risk is of an operational nature or relates to unauthorised third parties. Nevertheless, oil spills are very large in extent and result in a situation which is environmentally and socioeconomically unacceptable.

Shell has a clear responsibility for the unacceptable damage situation, but the company is not solely responsible for this situation. The company can be said to be co-responsible for unanimous votes in the joint venture and for implementing and following these up as the operator. The company has considerable control over key conditions in the matter and is responsible for implementing measures if there is a great risk of an oil spill. The link between the operations and oil spills and the likelihood of a large number of oil spills under the present conditions mean that the company should implement extraordinary and effective measures to a much greater extent than has been the case up to now.

However, the Council on Ethics believes that there is an exceptional amount of uncertainty about future developments. Among other things, changes may occur in the joint venture's form of governance and framework and Nigeria has a new government that is clearly indicating it wants to change the unacceptable conditions in the Niger Delta. Shell expresses a willingness to change and, as an operator, has good qualifications for driving change.

On this basis, the Council does not recommend excluding Shell but recommends putting the company under observation. This observation must especially monitor how Shell utilises its changing freedom of action in the complex situation in the Niger Delta. Specifically what freedom of action the company will have depends, among other things, on political developments. The starting point is that the extent of oil spills from SPDC's operations is too large at present and that the subsequent damage is unacceptable. The way in which Shell

carries out its role as an operator, its right to vote in the joint venture and its overall investment in Nigeria will be key elements in this observation. The Council will also monitor the major efforts to clean up oil spills in Ogoniland and Shell's role there.

7 Recommendation

The Council on Ethics finds that Royal Dutch Shell plc. is responsible for serious environmental damage in the Niger Delta but that there is exceptional uncertainty linked to future developments. The Council on Ethics therefore recommends that Shell be put under observation for a period of up to four years.

Ola Mestad Chair	Dag Olav Hessen	Ylva Lindberg	Bente Rathe
(signature)	(signature)	(signature)	(signature)