Build, Connect, Grow

Hvordan EU arbeider med å etablere digitale offentlige tjenester på tvers av landegrenser

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Unit H3 Public Services
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Digitale offentlige tjenester på tvers av landegrenser

1. Visjon

2. Hvorfor?

3. Hvordan?
Our public administrations should be **digital by default**.

Public services must be **cross-border by default**.

European Council conclusion included the "**once only principle**".

=> Governments and administrations must be **open, transparent and collaborative**.
Challenges:
• Ever more complex society
• New societal challenges
• New demands
• Increasing user expectations
• Financial crisis
• Need for growth and competitiveness

Opportunities:
• Recent technological innovations
• Increased connectivity
• Increased information and knowledge exchange
• Enhanced openness and transparency

New paradigm: open government

Opening public sector processes to increase trust and accountability

Re-using open data sets for innovative public services

Open services to create new services, combine with value-added services or improve delivery

More: http://ec.europa.eu/egovernment
Digital Public Services

ICT recognised driver for providing innovative, efficient and effective public services

- Stimulate mobility of citizens and business
- Boost cross-border economic growth
- Reduce transaction costs for business
- Public finances have everything to gain from Public Sector Innovation

Source of graph: eGovernment Benchmark 2012
Cross Border Services via LSPs

- Interoperable electronic procurement
  - 24 beneficiaries
  - 12 countries
  - Total Budget: 30.8M€

- Electronic Identity
  - 60 beneficiaries
  - 19 countries
  - Total Budget: 26M€

- Patient Summary/ePrescribing
  - 58 beneficiaries
  - 25 countries
  - Total Budget: 23M€

- Business mobility
  - 43 beneficiaries
  - 17 countries
  - Total Budget: 24M€

- eJustice
  - 21 beneficiaries
  - 20 countries
  - Total Budget: 14M€

- Consolidation of 5 previous LSPs + new domains
  - 22 beneficiaries
  - 20 countries
  - > 100 partners
  - Total Budget: 27.4 M€
Cross Border Services via Large Scale Pilots: Build on each other
How to move from LSPs to sustainable cross border egovernment solutions?
• How to ensure sustainable funding?
• How to decrease public funding for Public Services in the long run?

CIP end: 2013, ISA end: 2015
CEF 2014-2020, what beyond?
e-SENS Objectives

- Consolidation
- Improvement
- Industrialisation
- Extension of the 5 LSP' outcomes

Paving the way to the Connecting Europe Facility initiative (CEF)
A common infrastructure fund to deploy smart networks in the area of transport, energy and telecommunications in support of an interconnected Europe.

1 billion € available for supporting the development and smooth functioning of the Digital Single Market by supporting the deployment of Broadband and Digital Service Infrastructures (DSIs).
**Building block DSIs** provide basic functionality and are reusable by sector-specific DSIs

Examples are: Interoperability of eIDs, e-Signature, e-Delivery, automated translation, ...

**Sector-specific DSIs** provide trans-European interoperable online services for citizens, business and public administrations

Examples are: eProcurement, eHealth, Open Data, Business Mobility, Cultural Heritage, Safer internet for Children...
### Use of building blocks

#### Building block DSIs

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<th>eSignatures</th>
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#### Sector-specific DSIs

- ...
Digitale offentlige tjenester på tvers av landegrenser - oppsummering

1. Visjon
Offentlige tjenester skal være digitale og grenseoverskridende. I tillegg åpne, transparente og "collaborative".

2. Hvorfor?
Bedre tjenester, lavere kostnader, realisering av digitalt indre marked.

3. Hvordan?
Pilotprosjekter tester løsninger og utvikler digitale byggeklosser som brukes til å etablere DSIs. Drift gjennom CEF.
ICT-enabled public sector innovation in SC6 calls for proposals:

- **INSO-1** (News Forms of Innovation): ICT-enabled open government (personalised, mobile public services, transparency)
- **YOUNG-5b** (The Young Generation): Open participation
- **EURO-6** (Overcoming the Crisis): Using emerging technologies in the public sector
- **INSO-9**: Innovative mobile eGov apps

**Warning:** Parts of the work programme that relate to 2015 (topics, dates, etc.) are provided at this stage on an indicative basis only. Such work programme parts will be decided during 2014.
Read the


Follow the EC websites on

- eGovernment
- DAE funding opportunities
- CEF
- HORIZON 2020