



E-vote 2011

SSA-V Appendix 7

Total price and pricing provisions

Project: E-vote 2011



CONTENT

1. PRICES FOR SERVICES	3
2. OPTIONAL SERVICES	4
3. CONSULTANCY SERVICES	4



1. Prices for services

All pricing of services shall be based on full implementation in all 430 municipalities in Norway and in 2010 kr. Prices will be adjusted by KPI every year from 1/1-2011 (NOK)	Period offered	Yearly price Administrative Election module (NOK)	Yearly price E-counting module (NOK)	Yearly price E-voting module (NOK)	Sum all 3 systems	Sum all 3 systems adjusted for probability of purchase
	Probability of purchase	95 %	80 %	70 %		
Support services		kr 1 201 000	kr 947 000	kr 629 000	kr 2 777 000	
Super-users in municipalities: Support from super-users is organised internally in each community	Shall not be included	N/A	N/A	N/A	kr -	
2. line Telephone and-mail support Serving central election administration	08:00 - 16:00 Monday-Friday. Working days all years					
1. line Telephone and e-mail support serving key personnel in all 430 municipalities	In election years only: 1.january - 30.sept 08:00 - 16:00 Monday-Friday					
Extended 1. line e-voting / pre-voting ("Early voting") Telephone and e-mail support serving key personnel in all 430 municipalities	In election years only: 1.july - 10.aug Support: 08:00 - 16:00 Monday-Friday Emergency error reporting: 24/7					
Extended 1. line e-voting / pre-voting ("Advance voting") Telephone and e-mail support serving key personnel in all 430 municipalities	In election years only: 10.august - election day Support: 07:00 - 20:00 Monday-Saturday Emergency error reporting: 24/7					
Extended 1.line Election Day(s) + 4 following days Telephone and e-mail support serving key personnel in all 430 municipalities	In election years only: 1st election day - 4 days after election day Support 24/7					
Extended 1. line scan centre + setup polling stations. Telephone and e-mail support serving key personnel in all 430 municipalities	In election years only: 4 weeks before election day - 30.sept Support: 08:00 - 16:00 workdays Emergency error reporting: 24/7					
Application management		kr 2 574 000	kr 775 000	kr 1 057 500	kr 4 406 500	
New major versions of system. Based on major new versions of basic software and new functionality developed for contractor or other customer	Every 2. year					
Application management: Maintenance, error correction and new versions based on minor releases of basic software	Delivered according to maintenance plan. Error corrections Workdays 08:00 - 16:00					
Extended preparedness: election administration	In election years only: during the election period 1.january-30. September. 24/7 emergency in addition to normal maintenance/application management 8:00-16:00					
Extended preparedness: e-counting	In election years only: 4 weeks before election day - 30.sept. 24/7 emergency in addition to normal maintenance/application management 8:00-16:00					
Extended preparedness: e-voting	In election years only: during the election period 1.july - 4 days after election day 24/7 emergency in addition to normal maintenance/application management 8:00-16:00					



2. Optional services

Integration of customizations into new major releases of system components

As described in Appendix 2, section 1.2.8 – System evolvement, new releases of standard product modules; the service priced in the above table (i.e. New major versions of system) includes adaption of the standard product modules to changes caused by changes to RPA (Representation of people act) in addition to general development based on market needs.

The integration work needed to integrate customer specific customizations to new major versions of the core system components is offered as an option. This cost will only apply if the customer decides to integrate the new major versions of the core system components into their customized solution.

Election legal support and advisory services

The system support requested, and priced in section 1, includes support on how the system should be used, and solve any problems in using the system.

However, our experience is that a lot of the municipalities will appreciate support on election legal issues. As an option ErgoGroup may provide this.

3. Consultancy services

Category of personnel	Hourly rate (NOK)
System specialist (technical or election expert)	
SW-developer	
Senior sw-developer	
Project manager	

The rates for consultancy services are given above.