



Build, Connect, Grow

Hvordan EU arbeider med å etablere digitale offentlige tjenester på tvers av landegrensener

Oslo, 6. februar 2014

European Commission, DG CONNECT

Unit H3 Public Services

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Digitale offentlige tjenester på tværs av landegrenser

1. Visjon
2. Hvorfor?
3. Hvordan?



Digital, interoperable and open public sector



- Our public administrations should be **digital by default**.
- Public services must be **cross-border by default**.
- European Council conclusion included the "**once only principle**"

=> Governments and administrations must be **open, transparent and collaborative**.

Challenges :

- Ever more complex society
- New societal challenges
- New demands
- Increasing user expectations
- Financial crisis
- Need for growth and competitiveness

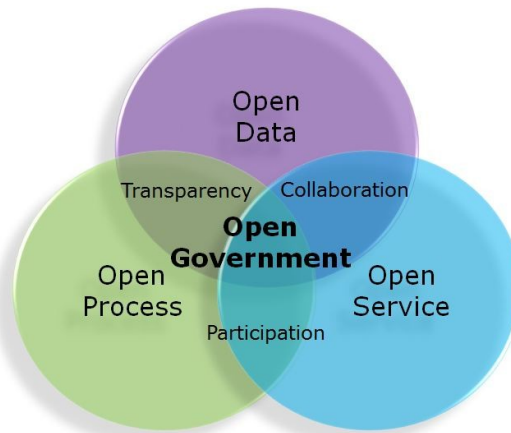


Opportunities :

- Recent technological innovations
- Increased connectivity
- Increased information and knowledge exchange
- Enhanced openness and transparency

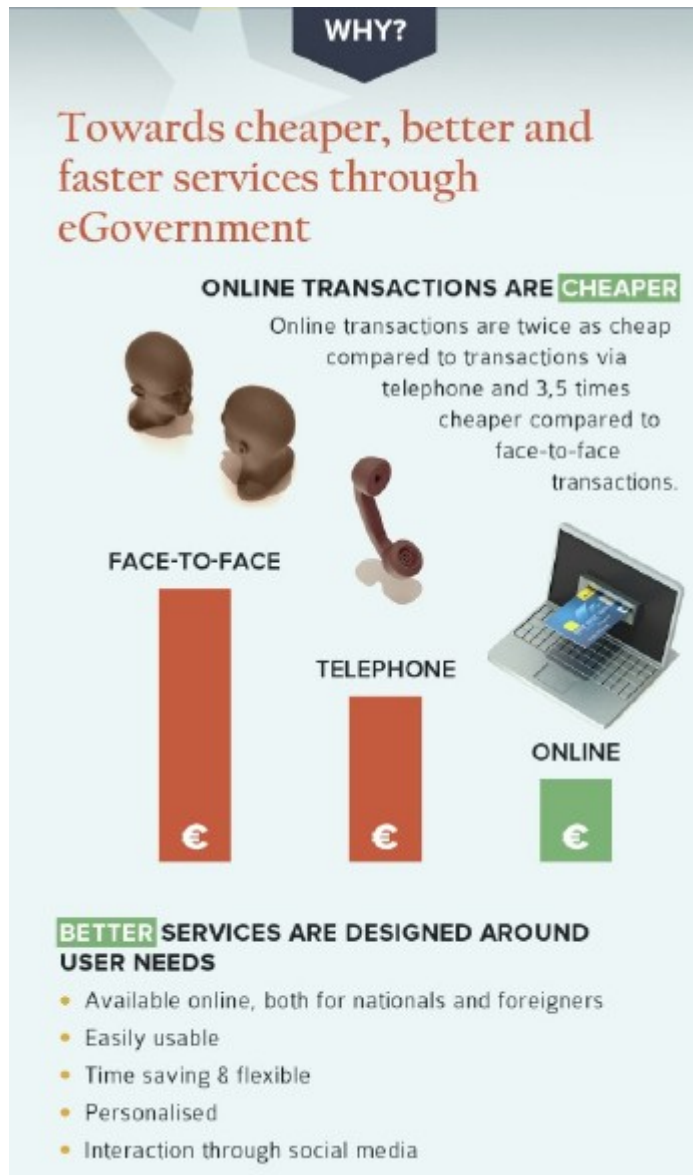
New paradigm : open government

Opening public sector processes to increase trust and accountability



Re-using open data sets for innovative public services

Open services to create new services, combine with value-added services or improve delivery



- ICT recognised driver for providing innovative, efficient and effective public services
- Stimulate mobility of citizens and business
- Boost cross-border economic growth
- Reduce transaction costs for business
- Public finances have everything to gain from Public Sector Innovation

Cross Border Services via LSPs



Interoperable electronic procurement

24 beneficiaries
12 countries

Total Budget
30.8M€



Electronic Identity

60 beneficiaries
19 countries

Total Budget
26M€



Patient Summary/ePrescribing

58 beneficiaries
25 countries

Total Budget
23M€



Business mobility

43 beneficiaries
17 countries

Total Budget
24M€



eJustice

21 beneficiaries
20 countries

Total Budget
14M€

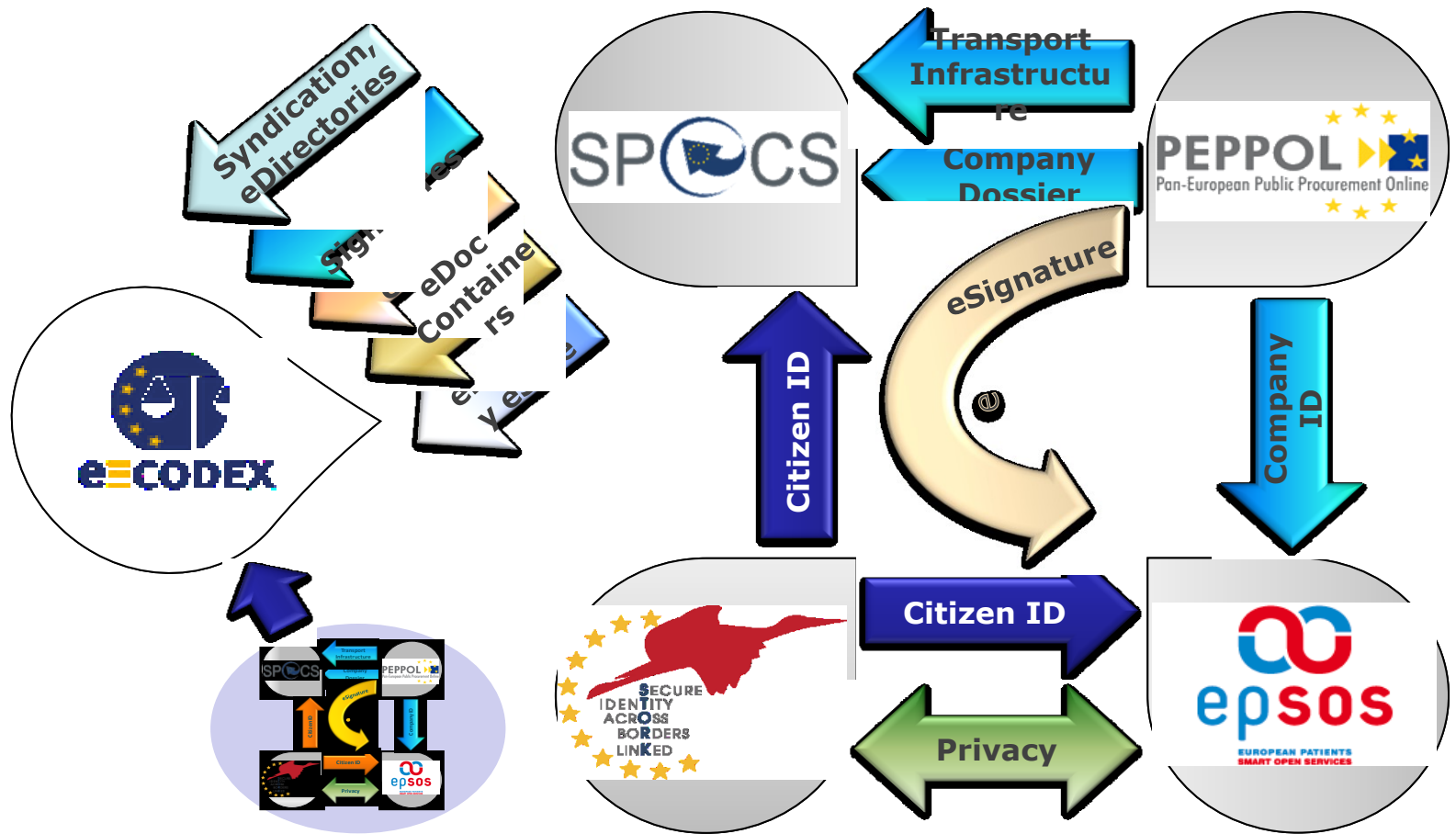


Consolidation of 5 previous LSPs + new domains

22 beneficiaries
20 countries
> 100 partners

Total Budget
27,4 M€

Cross Border Services via Large Scale Pilots: Build on each other



STORK I & II

PEPPOL

epSOS

e-CODEX

SPOCS

e-SENS

New LSP ...

New LSP ...

CEF

- How to move from LSPs to sustainable cross border egovernment solutions?
- How to ensure sustainable funding?
- How to decrease public funding for Public Services in the long run?

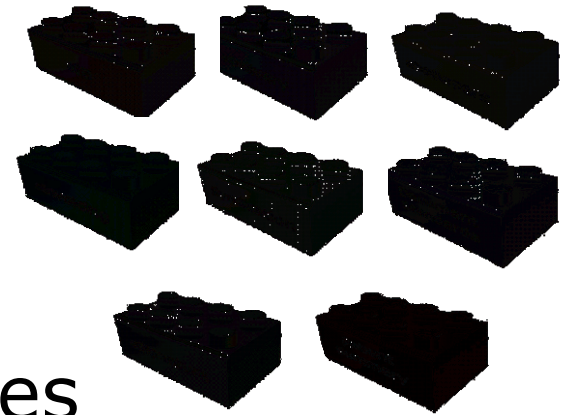
CIP end:2013, ISA end:2015
CEF 2014- 2020, what beyond?

>2008 2009 2010 2011 2012 2013 2014 2015 2016 2017 2018 2019 2020<





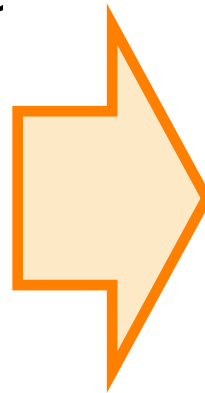
- Consolidation
 - Improvement
 - Industrialisation
 - Extension
- of the 5 LSP' outcomes



Paving the way to the Connecting Europe Facility initiative (CEF)



A common infrastructure fund to deploy smart networks in the area of transport, energy and **telecommunications** in support of an interconnected Europe.



1 billion € available for supporting the development and smooth functioning of the Digital Single Market by supporting the deployment of Broadband and **Digital Service Infrastructures (DSIs)**

Building block DSIs provide basic functionality and are reusable by sector-specific DSIs

Examples are: Interoperability of eIDs, e-Signature, e-Delivery, automated translation, ...



Sector-specific DSIs provide trans-European interoperable online services for citizens, business and public administrations

Examples are: eProcurement, eHealth, Open Data, Business Mobility, Cultural Heritage, Safer internet for Children...





European
Commission

Use of building blocks

	eSignature	eDelivery	eID	eInvoicing	Security support	Automated translation	...
eProcurement	⊗	⊗		⊗	⊗	⊗	
Business mobility	⊗	⊗	⊗		⊗	⊗	
eHealth		⊗	⊗		⊗	⊗	
Europeana					⊗	⊗	
Safer internet			⊗		⊗	⊗	
...							

Digitale offentlige tjenester på tvers av landegrensener - oppsummering

1. Visjon

Offentlige tjenester skal være digitale og grenseoverskridende. I tillegg åpne, transparente og "collaborative".

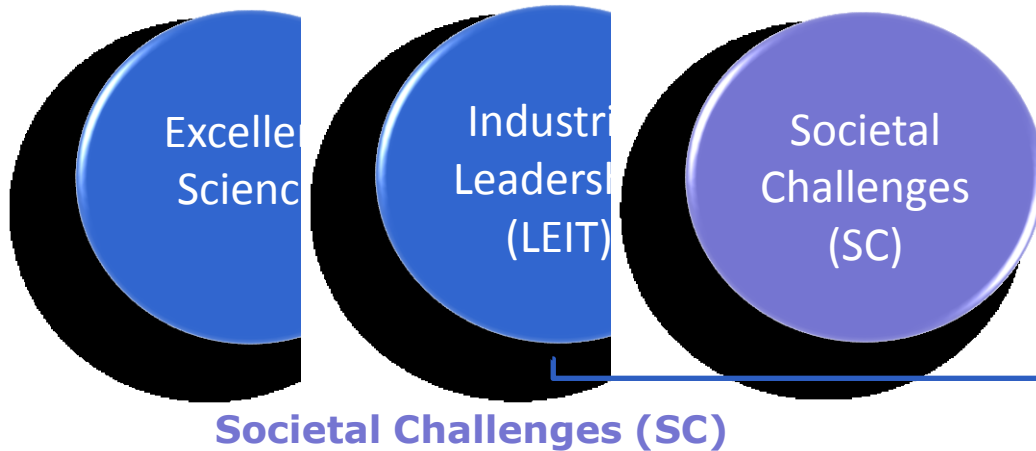
2. Hvorfor?

Bedre tjenester, lavere kostnader, realisering av digitalt indre marked.

3. Hvordan?

Pilotprosjekter tester løsninger og utvikler digitale byggeklosser som brukes til å etablere DSIs. Drift gjennom CEF.





Info Day
10/02/2014
Brussels



ICT - Advanced Cloud Infrastructures and Services

1. Health, demographic change and wellbeing
2. Food security, sustainable agriculture and forestry, marine and maritime and inland water research, and the bioeconomy
3. Secure, clean and efficient energy
4. Smart, green and integrated transport
5. Climate action, environment, resource efficiency and raw materials
- 6. Europe in a changing world - inclusive, innovative and reflective societies**
- 7. Secure societies - protecting freedom and security of Europe and its citizens**

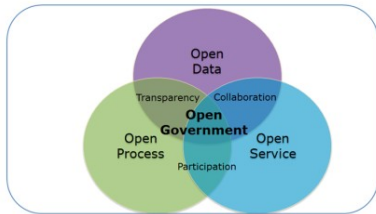
SC6



ICT-enabled public sector innovation in SC6 calls for proposals:

- **INSO-1** (News Forms of Innovation): ICT-enabled open government (personalised, mobile public services, transparency)
- **YOUNG-5b** (The Young Generation): Open participation
- **EURO-6** (Overcoming the Crisis): Using emerging technologies in the public sector
- **INSO-9**: Innovative mobile eGov apps

SC7 Privacy



Read the

- **[Open Government Vision Paper](http://ec.europa.eu/digital-agenda/en/news/vision-public-services)**:
<http://ec.europa.eu/digital-agenda/en/news/vision-public-services>
- **[eGovernment Benchmark 2012](http://ec.europa.eu/digital-agenda/sites/digital-agenda/files/eGov%20Benchmark%202012%20insight%20report%20published%20version%200.1%20_0.pdf)**:
http://ec.europa.eu/digital-agenda/sites/digital-agenda/files/eGov%20Benchmark%202012%20insight%20report%20published%20version%200.1%20_0.pdf
- **[eGovernment Action Plan 2011-2015](http://ec.europa.eu/digital-agenda/en/european-egovernment-action-plan-2011-2015)**:
<http://ec.europa.eu/digital-agenda/en/european-egovernment-action-plan-2011-2015>



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